



® **Light Engineered Displays, Inc.**

Graphic Annunciators • Water Leak Detection
Fireman's Smoke Control Panels • ARA Systems

109 Portwatch Way Wilmington, N.C. 28412 Phone: (800) 251-2512 Fax: (800) 251-9878
Internet: www.ledinc.com Email: sales@ledinc.com

General Terms & Conditions

Stocked items will be shipped within 48 hours of receipt of written Purchase Order. Custom products will require artwork submittal and approval. Custom fabrication will be completed in about two weeks after receipt of approved artwork/drawings, modules and purchase order.

All Equipment will be F.O.B. shipping point.

Equipment will be shipped C.O.D. unless an open account has been established. Invoices are rendered at the time of shipment. Open accounts are Net Due - 30 days. We also accept MasterCard, VISA and American Express.

Any equipment damaged during shipment must be reported to L.E.D. within three (3) working days from delivery. The consignee must save the packaging for inspection by the freight company. The shipper, L.E.D., will file a claim with the freight company to arrange the return.

No returns will be accepted without prior approval. All returns must be shipped, freight prepaid, and insured for the invoice amount. There is also a 20% restock fee (plus shipping) for non-custom products.

Warranty

All equipment is warranted to be free from defects in materials and workmanship for a period of one (1) year. Seller's liability shall be limited to the repair or replacement of defective equipment. Any warranty work must be performed at the factory, unless special arrangements are agreed to.

Warranty does not cover any damages or failure of any part due to misuse, abusive handling, incorrect wiring by installer, surges due to lightning or malfunction of normal electrical lines. There are no expressed or implied warranties of fitness for a particular purpose in connection with this equipment. Neither *Light Engineered Displays, Inc.*, *AquaALERT* or *WatchDog* shall be liable for any consequential damages.

Ordering Information

Most items can be ordered by completing our Standard Order Form shown in our product catalog. For custom annunciators, a drawing is required showing the actual graphic layout needed for your project. The exact location of the indicator points must be shown and the devices identified by a legend. Mark the annunciator location on the plans so that the artwork will be oriented correctly.

We will work from your CAD drawing file, PDF, blueprint, sketch or fax. NOTE: to speed production, send us your drawing on disk, or E-mail the file to sales@ledinc.com. It is helpful to include an Order Form (electronic versions found at <http://www.ledinc.com/forms>). Make sure to list any special requirements you may have. Consult the factory for additional information.

Credit Terms

Equipment shipped on open account is subject to the following conditions:

1. Before any equipment is shipped, we must receive a purchase order or a signed agreement for purchase on your company letterhead.
2. Invoices are rendered when the product is shipped. The amount is Net Due - 30 days.
3. The equipment is shipped ONLY with the understanding of your intent to pay within the above specified time.
4. After a 15-day grace period, accounts that are Past Due will be charged interest at 1.5% per month.
5. Shipments will NOT be made to accounts with balances more than 30 days Past Due.
6. Accounts that are 60 days Past Due will be turned over to an agency for collection.

Cancellation Fee

Cancelled orders cost a minimum of 20% plus additional charge if panel is currently in the manufacturing stage. Additional charges will be prorated based on percentage of panel completion.